| 課程名稱 | 中文名稱 | 行銷學 | | | | | | | | | |
|----------------|---|--|---|--|--|--|--|--|--|--|--|
| | 英文名稱 | Marketing | | | | | | | | | |
| 授課年段 | | | 學分數 | | | | | | | | |
| 課程屬性 (單選) | □專題探究□探索體驗■職涯試探□其他_ | 題探究 □跨領域/科目專題 □跨領域/科目統整 □實作(實驗) 索體驗 □第二外語 □本土語文 □全民國防教育 垂試探 □通識性課程 □大學預修課程 □特殊需求 | | | | | | | | | |
| 師資來源 | □校內單科 | ——— 科 □校內跨科協同 □跨校協同 □外聘(大學) ■外聘(其他) | | | | | | | | | |
| 課綱核心素養 | A 自主行動 | □A1.身心素質與自我精致 新應變 | 進 □A2.系統思考與問題解決 ■A3.規劃執行與創 | | | | | | | | |
| | B溝通互動 | 感素養 | 達 ■B2.科技資訊與媒體素養 □B3.藝術涵養與美 | | | | | | | | |
| | C社會參與 | □C1.道德實踐與公民意意 際理解 | 識 □C2.人際關係與團隊合作 ■C3.多元文化與國 | | | | | | | | |
| 學生圖像 (依校選填) | (免填,各校的學生圖像不同) | | | | | | | | | | |
| 學習目標 | 行銷是業務方面的一個非常重要的環節,如果您沒有客戶上門,那麼您就沒有業務可以執行。在課程中您將透過擬訂企劃或進行銷活動,探索業務流程的不同階段,確認行銷所需的目的和目標進而了解如何執行市場研究,這些細節都對一個公司或企業的業務所產生的影響息息相關。該課程幫您富有創造性,並可以透過不同的行銷組合、預算和時間為企業開發更多有效的行銷活動。 Marketing is a very important aspect to a business, if you do not have customers you do not have a business. You will explore different stages of the process that a business goes through when developing a rationale and a marketing campaign. You will examine the marketing aims and objectives, understand how to gain market research and interpret that into showing the impact this might have on a business. You will be creative in developing marketing campaigns for businesses using the marketing mix, looking at budgets and timescales. | | | | | | | | | | |
| | 週次 | 單元/主題 | 內容綱要 | | | | | | | | |
| 教學大綱 | 1 | 行銷原則和目的 Principles and purposes of marketing | 預期需求/認識需求/刺激需求/满足需求 Anticipating demand, recognising demand, stimulating demand, satisfying demand. | | | | | | | | |
| | 2 | 行銷宗旨和目標 Marketing aims and objectives: | 適應實例,了解客戶的需求和需求、開發新產品、提高盈利能力、擴大市場分享、多元化,提高品牌知名度和忠誠度 Example to adapt; understanding customer wants and needs, developing new products, improving profitability, increasing market share, diversification, increased brand awareness and loyalty, SMART targets. | | | | | | | | |
| | 3 | 市場類型 Types of market | 大眾市場和利基市場 Mass and niche market. | | | | | | | | |
| | 4 | 目標市場 Target markets. | 了解市場需求、分析市場需求 Anticipating and analyze the markets. | | | | | | | | |
| | 5 | 品牌 Brand | 品牌個性、品牌形象、獨特賣點(USP),利用相關資訊來製定行銷活動的原理 Branding. | | | | | | | | |

| | | | brand personality, brand image, unique | | |
|--|----|---|---|--|--|
| | | | selling point (USP). | | |
| | | | 研究相關資訊以識別客戶需求和需求的目的 | | |
| | 6 | 客戶分析 Client | Purpose of researching information to | | |
| | O | analysis | identify the needs and wants of | | |
| | | *************************************** | CUSTOMERS. | | |
| | 7 | 確定目標市場 | 尋找目標,並確定市場的規模、結構和趨勢 | | |
| | 7 | Identify target | Searching target markets, and identify | | |
| | | markets 識別競爭 Identify | size, structure and trends in the market. 市場調查方法和用途 The way of Markets | | |
| | 8 | 或列税于 Identily competition | survey , and where used. | | |
| | | Competition | 包括調查、訪談、觀察、試驗、焦點小組 | | |
| | 9 | | Include survey, interview, observation, | | |
| | | 主要研究 | trials, focus groups. Focus on | | |
| | | Primary research | questionnaires - required in part A | | |
| | | | controlled assessment. | | |
| | | | 內部-有關客戶和財務的業務數據記錄,包括 | | |
| | | 二次研究 | 會員卡和銷售記錄: Internal - business | | |
| | 10 | Secondary research | data on customers and financial records | | |
| | | becondary research | to include loyalty cards and sales | | |
| | | | records. | | |
| | 11 | 1 | 外部 - 商業使用互聯網發布報告,政府統計數 | | |
| | | 二次研究 | 據,媒體資源 External- Commercially | | |
| | | Secondary research | published reports, government statistics, | | |
| | 12 | | media sources, using the internet. 何時何地使用量化和量化數據 Quantitative | | |
| | | 數據分析 Data | and qualitative data, when and where | | |
| | 12 | analysis | used. | | |
| | | | 數據的解釋、分析和使用,以及其他資訊來做 | | |
| | 13 | 制定基本原理 | 出有效的行銷策略。Interpretation, | | |
| | | Developing the | analysis and use of data and other | | |
| | | Rationale | information to make valid marketing | | |
| | | | decisions. | | |
| | 14 | | SWOT (優勢,劣勢,機會,威脅) SWOT | | |
| | | 情景分析 | (Strengths, Weaknesses, Opportunities, | | |
| | | Situational analysis | Threats) students will need to cover all | | |
| | | | letters in the controlled assessment. | | |
| | 15 | Justification | PESTLE (Political, Economical, Social, Technological, Legal, Environmental) | | |
| | | 正當理由 | 政治,經濟,社會,技術,法律,環境 | | |
| | | | 學生須解釋對於行銷原理、概念、流程、關鍵 | | |
| | 16 | | 術語及數據來源的知識和理解。Demonstrate | | |
| | | 主題報告 | knowledge and understanding of marketing | | |
| | | Presentation | principles, concepts, processes, key | | |
| | | | terms, data sources and definitions. | | |
| | 17 | 主題報告 | 分析市場行銷的資訊和數據,證明並解釋其基 | | |
| | | Presentation | 本原理,以及市場行銷活動的潛在影響力。 | | |
| | | | Analyse marketing information and data, | | |

| | | | | the poten | tial impact | lity to interpret and influence on the ng campaigns. | | |
|------------------------|--|----------------------|--------------|--|---------------------|--|--|--|
| | 18 | 主題報告 Presentation | | 制定一個行銷活動,結合多方資源並連接您的 想法及觀念以支持您的企劃。Be able to develop a marketing campaign with appropriate justification, linking ideas and evidence from several sources to support ideas. | | | | |
| 學習評量 (請註明評 量百分比) | 平時70%(平台使用、出席狀況、課程互動),期末30%(心得報告、測驗評量) | | | | | | | |
| 對應學群 (限6) | □資訊□地球環境□大眾傳播□文史哲 | • | □建築設計 ■外語 | 】醫藥衛生 ■管理 | □生命科學 □藝術 ■財經 | □生物資源□社會心理□遊憩運動 | | |
| 備註 | 筆電,投影機,直播設備 | | | | | | | |